

INFORMATIVE LEAFLET ON THE DEPOSIT GUARANTEE SCHEME

Basic information about the protection of deposits

Deposits in Hellenic Bank Public Company Ltd (Hellenic Bank) are protected by the:	Deposit Guarantee and Resolution of Credit and Other Institutions Scheme (DGS) ⁽¹⁾
Limit protection:	EUR 100.000 per depositor per credit institution ⁽²⁾
If you have more deposits at the same credit institution:	All your deposits at the same credit institution are «aggregated» and the total is subject to the limit of EUR 100.000 ⁽²⁾
If you have a joint account with other person(s):	The limit of EUR 100.000 applies to each depositor separately ^(3/4)
Reimbursement period in case of credit institution's failure:	7 working days (refer to paragraph "Reimbursement")
Currency of reimbursement:	Euro
Contact:	80 Kennedy Avenue, 1076 Nicosia, Tel. 22714100 dps@centralbank.cy
More information:	https://www.centralbank.cy/en/deposit-guarantee-investors-compensation-schemes/deposit-guarantee-and-resolution-of-credit-and-other-institutions-scheme

Acknowledgement of receipt by the depositor: _____
(Full Name, I.C. or Passport No., Signature)

Date: ____/____/____

⁽¹⁾ Hellenic Bank is part of an institutional protection scheme officially recognised as a deposit guarantee scheme. This means that all institutions that are members of this scheme mutually support each other in order to avoid insolvency. If insolvency should occur, your deposits would be repaid up to EUR 100.000.

⁽²⁾ If a deposit is unavailable because a credit institution is unable to meet its financial obligations, deposits are repaid by the DGS. This repayment covers at maximum EUR 100.000 per credit institution. This means that all deposits at the same credit institution are added up in order to determine the coverage level. If, for instance a depositor holds a savings account with EUR 90.000 and a current account with EUR 20.000, he or she will only be repaid EUR 100.000.

⁽³⁾ In case of joint accounts, the maximum protection limit of EUR 100.000 applies for each depositor.

However, deposits in an account to which two or more persons are entitled as members of a business partnership, association or grouping of a similar nature, without legal personality, are aggregated and treated as if made by a single depositor for the purpose of calculating the limit of EUR 100.000.

In some cases (e.g. deposits from real estate transactions relating to private residential properties and deposits that serve social purposes, as laid down in the Regulations) deposits are protected above EUR 100.000. More information can be obtained under: <https://www.centralbank.cy/en/deposit-guarantee-investors-compensation-schemes/deposit-guarantee-and-resolution-of-credit-and-other-institutions-scheme>.

⁽⁴⁾ In case of "customer accounts" (for the purposes of the deposit guarantee scheme, "customer account" means an account whose beneficial owners are persons other than those who hold the account in their name and which is maintained on behalf of the beneficial owners) the share that corresponds to each beneficial owner, provided that the beneficial owner does not fall in the exceptions of paragraph 7(1) of R.A.A. 27/2016 as amended ("the Regulations") is calculated together with any other personal deposits and/or due payments that the same person maintains with the institution for the purposes of determining the total amount of compensation, i.e. up to the maximum limit of EUR 100.000.

Set-off

For the purposes of calculating the repayable amount, the credit balances of the deposit accounts are set off with all kinds of counterclaims that the credit institution has against the depositor, to the extent that these have fallen due on or before the date on which the deposits become unavailable, if such set off is permitted in accordance with the statutory and contractual provisions of the contract between the credit institution and the depositor. For example, a depositor who has a deposit of EUR 75.000 and a loan instalment of EUR 5.000 which has fallen due, will be repaid by EUR 75.000 minus EUR 5.000, that is EUR 70.000, in case of activation of the DGS.

Reimbursement

The responsible deposit guarantee scheme is the **Deposit Guarantee and Resolution of Credit and Other Institutions Scheme (DGS)**, 80 Kennedy Avenue, 1076 Nicosia, Tel. 22714100, dps@centralbank.cy, <https://www.centralbank.cy/en/deposit-guarantee-investors-compensation-schemes/deposit-guarantee-and-resolution-of-credit-and-other-institutions-scheme> It will repay your deposits up to EUR 100.000 within 7 working days at the latest from the date on which the deposits become unavailable.

If you have not been repaid within these deadlines, you should contact the DGS since the time to claim reimbursement may be barred after a certain time limit. Further information can be obtained under: <https://www.centralbank.cy/en/deposit-guarantee-investors-compensation-schemes/deposit-guarantee-and-resolution-of-credit-and-other-institutions-scheme>.

Customer Accounts

The holders of "customer accounts" or their authorised representatives must maintain and provide accurate and complete information regarding the beneficial owners (unit holders) in accordance with paragraph 10(g) of the Regulations in the event that this is requested by either the credit institution or the Management Committee of the DGS. In case of activation of the DGS, compensation will be paid to the beneficial owners (unit holders) provided that the necessary information (e.g. identification number, name, share, etc.) for each beneficial owner is submitted within seven (7) working days. In the event that the necessary information is not submitted, then no compensation will be paid to the beneficial owners of the customer accounts.

Other important information

In general, all retail depositors and businesses are covered by deposit guarantee schemes. Exceptions for certain deposits are stated on the website of the responsible DGS. Hellenic Bank will also inform you, upon your request, whether certain products are covered or not. If deposits are covered, Hellenic Bank shall also confirm this on the statement of account.